



Enterprise UX 2016

June 8-10 • San Antonio, TX

Attendee Information Packet

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- Rackspace Wifi
- Keeping Up
- Service Desk Administrivia



Event Schedule

Complete details are available at
<http://2016.enterpriseux.net/program>

Tuesday, June 7 (Acenar)

6:30-8:30pm: Salesforce's Pre-conference Reception



Wednesday, June 8 (Rackspace/Biga on the Banks)

7:30-8:30am: Registration/Breakfast

8:30am: Welcome

8:45-9:45am: Opening Keynote (Greg Petroff)

9:45-10:15am: Break

10:15am-12:15pm: Theme 1/Challenge Sprint 1

12:15-1:45pm: Lunch (Food Trucks)

1:45-3:45pm: Theme 2/Challenge Sprint 2

3:45-4:15pm: Break

4:15-5:15pm: Enterprise UX Storytelling Sessions

6:00-8:00pm: USAA & UXPin's Opening Reception (Biga on the Banks)



Thursday, June 9 (Rackspace/La Vista Terrace)

8:00-9:00am: Breakfast

9:00am: Housekeeping

9:15-10:15am: Theme 3/Challenge Sprint 3

10:15-10:45am: Break

10:45am-11:45am: Theme 3/Challenge Sprint 3 con't

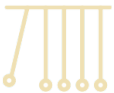
11:45am-1:15pm: Lunch (Food Trucks)

1:15pm-3:15pm: Theme 4/Challenge Sprint 4

3:15-3:45pm: Break

3:45-4:45pm: Closing Keynote (John Maeda)

6:00-8:00pm: Google's Closing Reception (La Vista Terrace)



Friday, June 10 (Westin Riverwalk)

7:30-8:30am: Breakfast

8:30am-10:00am: Workshop session 1

10:00-10:30am: Break

10:30am-12:00pm: Workshop session 2

12:00pm-1:00pm: Lunch

1:00-2:30pm: Workshop session 3

2:30-3:00pm: Break

3:00-4:30pm: Workshop session 4





Wayfinding Central



San Antonio International Airport

(SAT) is a 17 minute drive from The Westin Riverwalk Hotel and a 13 minute drive from the main conference space at Rackspace headquarters. For those of you who prefer the open road, Austin-Bergstrom International Airport (AUS) is about 90 minutes from the hotel and event space.



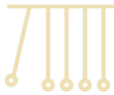
[Rackspace](#)

(June 8-9, main program)
1 Fanatical Place, San Antonio, TX 78218



[The Westin Riverwalk](#)

(accommodations + workshop venue June 10)
420 W Market St, San Antonio, TX 78205



[San Antonio International Airport](#)

9800 Airport Blvd, San Antonio, TX 78216

[Acenar](#)

(Salesforce's pre-conference reception, June 7, 6:30-8:30 PM)
146 E Houston St, San Antonio, TX 78205



[Biga on the Banks](#)

(USAA's & UXPin's pre-conference reception, June 8, 6-8 PM)
203 S St Mary's St, San Antonio, TX 78205



[La Vista Terrace](#)

(Google's post-conference reception, June 9, 6-8 PM)
325 Alamo Plaza, San Antonio, TX 78205



Linked Directions (point to point)



[San Antonio International Airport to Rackspace](#)

<http://rfld.me/airport-rackspace-directions>

[San Antonio International Airport to Westin Riverwalk](#)

<http://rfld.me/airport-westin-directions>



[Westin Riverwalk to Rackspace:](#)

<http://rfld.me/westin-rackspace-directions>





Parking

Rackspace offers free guest parking.
At the Westin, there is a paid, self-parking garage across the street.

In Case of Emergency

Safety / emergency information

Emergency police, fire, ambulance services 911
Non-emergency police phone 210.207.7273



Services near Rackspace

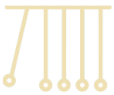
San Antonio Police Department

13030 Jones Maltsberger Road
San Antonio, TX 78247
(12 min. drive from Rackspace)



CVS Pharmacy (Open until 10 PM)

5506 Walzem Road
San Antonio, TX 78218
(4 min. drive from Rackspace)



Texas MedClinic (urgent care, open until 11PM)

IH 35 North, San Antonio, TX 78239
(6 min. drive from Rackspace)

Northeast Baptist Hospital

8811 Village Drive, San Antonio, TX 78217
(9 min. drive from Rackspace)



Services near Westin Riverwalk (downtown San Antonio)

Police Department

343 W Houston St, San Antonio, TX 78205
(8 min drive from Westin)



Walgreens (24 hours, pharmacy dept. closes at midnight)

6901 San Pedro Ave, San Antonio, TX 78216
(14 min drive from Westin)

Elite Care Emergency Room - North Central

(24 hour urgent care)
13402 San Pedro Avenue, San Antonio, TX 78216
(15 min. drive from Westin)





Nix Health Care System

414 Navarro St, San Antonio, TX 78205
(7 min. drive from Westin)



How to get help

For assistance, connect with the Enterprise UX team at the service desk, just inside the main entrance of the Rackspace Factory

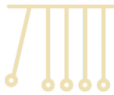
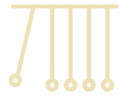


Email us: info@enterpriseux.net
Ping us in the Slack #servicedesk channel

Other key addresses

The Apple Store

7400 San Pedro Ave, San Antonio, TX 78216
(~16 minute drive from Rackspace)



Office Depot

8510 Windrock Drive, Windcrest, TX 78239
(~5 minute drive from Rackspace)



What's on the Menu



Wednesday

Breakfast:

Breakfast Tacos with salsas: Bean and Cheese, Potato and Egg, Bacon and Egg

Strawberry muffins, banana nut bread, raspberry cream cheese danishes

Seasonal fresh fruit display



AM Snack:

Dried Cranberries, dried apricots

Pimento & Cheese finger sandwiches

Ham & Cheese finger sandwiches



Lunch:

Food Trucks:

Cheesy Janes

Winner Winner Chicken Dinner

Teka Molina

Stoudt's Pizza

Boxed lunches for EUX storytelling participants



PM Snack:

Soft pretzels with dijon mustard dipping sauce and caramel dipping sauce





*Brooklyn Roasting Company coffee, tea, and water provided all day, courtesy of UXPin

Thursday

Breakfast:

Granola Yogurt Parfaits
Seasonal fresh fruit
Blueberry muffins, croissants, zucchini bread, coffee cake



AM Snack:

Raw Vegetable Display with ranch dipping sauce
Mixed nuts, Chocolate covered pretzels



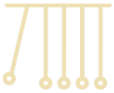
Lunch:

Food Trucks:
Cheesy Janes
Winner Winner Chicken Dinner
Teka Molina
Stoudt's Pizza
Sir Wacha



PM Snack:

Fruit kabobs
Bunuelos
Chex Mix



Friday

Breakfast:

Freshly squeezed fruit juice
Assorted breads, muffins, croissants with butter & preserves
Farmer's market selection of seasonal whole fruit
Hard-boiled eggs
Honey, seasonal berries, granola, greek vanilla yogurt parfait



AM Snack:

Granola bars and rice crispy bars

Lunch:

Hill Country Cookout
Tomatoes, diced mozzarella, arugula and balsamic reduction salad
Macaroni pasta salad
Balsamic marinated grilled chicken breast
Spiced seasoned black angus beef burger
brown sugar whiskey baked beans
chili spiced whiskey baked beans
smores pops
watermelon fruit salad with local texas honey
lemon pound cake with berry truffle
coffee, iced tea, and soda





PM Snack:

Assorted cookies, including chocolate chip, double chocolate, macadamia nut, oatmeal raisin, peanut butter and sugar
Tri-color tortilla chips with salsa

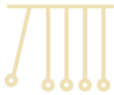


Rackspace WiFi

Network Name: R-Guest
Guest Username: EUX@rackspace.com
Guest Password: EUX2016

Keeping up

Slack: EUX.slack.com
Follow us: @EnterpriseUX
Hashtag us: #EUX16



Emails offering programming, scheduling and other necessary information will go out every morning at 6:00am CT.
Keep an eye on your inbox.



Service Desk Administrivia

Need something? Check with the Service Desk. We have Tylenol, Band-aids, and a First Aid Kit available.

Have a question?
Ask a volunteer wearing a yellow Enterprise UX shirt



Weather

Average highs for June are around 91 degrees F (33 C).
Lows average around 72 F (21 C), so remember your sunscreen and water bottles. If you are prone to feeling chilly in an air conditioned space, we recommend bringing a sweater.



Storing Bags and Charging Devices

If you need to store a bag coming to/from the airport, please stop by the service desk to check your bag. We have limited storage space and Enterprise UX/Rackspace cannot be responsible for missing items.

Conference attendees are encouraged to charge computers and mobile devices at outlets along the walls of the auditorium space or at a factory charging station found at the service desk.



Code of Conduct

Enterprise UX maintains a [code of conduct](#) to ensure the comfort, safety and dignity of everyone in the community.





Swag

Attendees will receive a EverThere digital swagbag full of gifts from event sponsors. Watch for an email on Wednesday and Thursday mornings.

Evaluations

Conference Evaluation: <http://rflid.me/program-eval>

Workshop Evaluation: <http://rflid.me/workshop-eval>



Trip reports

To aid you in writing your trip reports, we're making videos, sketchnotes, decks, and CART transcripts available within a week of the conference; look for an email and announcement in Slack. We also encourage sharing about your experiences via the Slack channel



Lactation Room

A lactation room is available in Rackspace's main lobby. The room will be equipped with a lock, power and a chair. There is a refrigerator available in the Factory kitchen.

