### Hands or Brains?

How to find the right consultant for your project



Product Strategy Director

**KAMBRICA** 





## What are you hiring?

HANDS You know the problem

Goal: increase output

BRAINS
You don't know the problem

Goal: expertise, skills

**TECHNICAL** 

CONTRACTING

**STRATEGIC** 

CONSULTING



### **BRAINS**

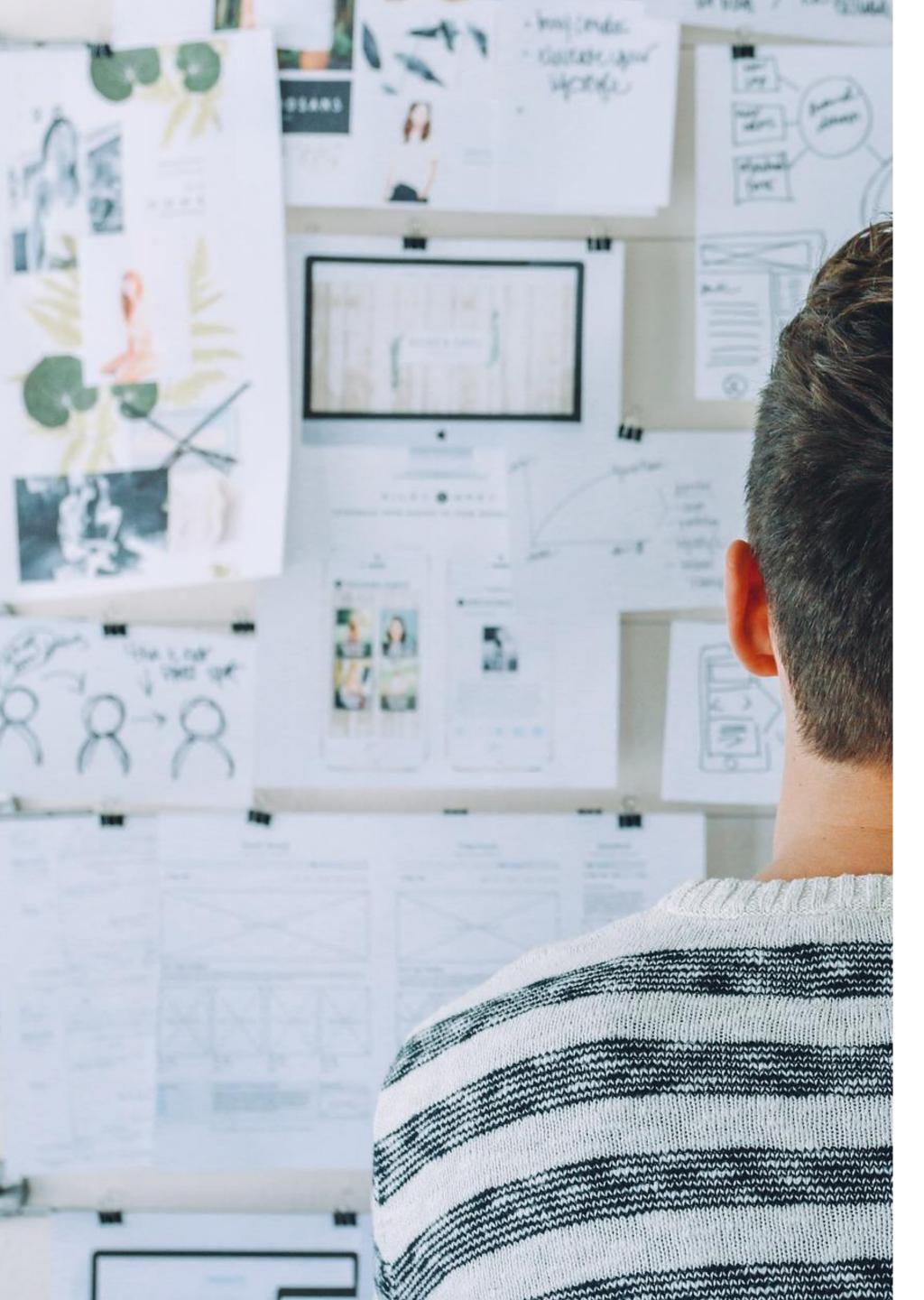
**HANDS** 

**TECHNICAL** 

CONTRACTING

**STRATEGIC** 

CONSULTING



If you're going to hire for strategy, you need to hire strategically



## How Agencies are typically chosen...

- Visual impact of portfolio
   Output
- Industry experience
  It's expertise that matters
- Price
   May be misleading

## 3 Qualities to look for when hiring for strategy



# Partnership over Vendorship

Partnership over Vendorship

### CHALLENGE

Find a different solution





# Partnership over Vendorship

A vendor provides a service. A partner delivers value.



# Partnership over Vendorship

A vendor provides a service. A partner delivers value.

- Be ready to be challenged
- Do you care about the problem or your solution?



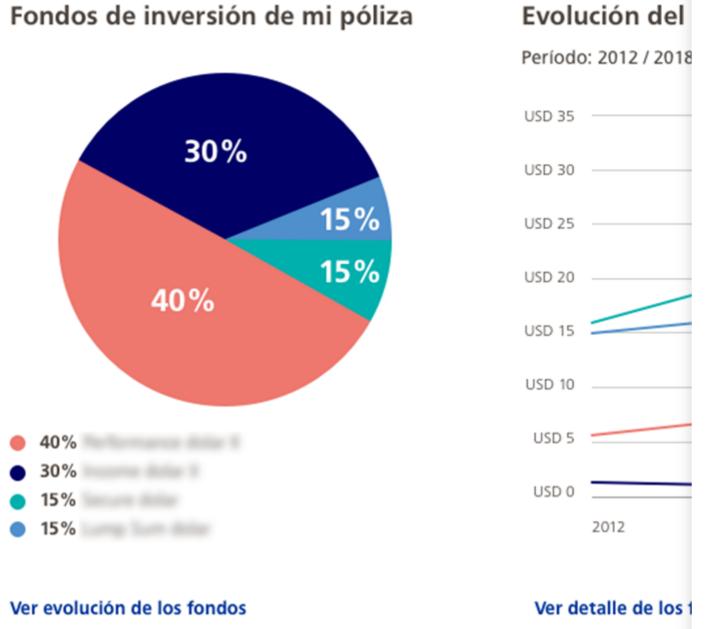
## Value beyond execution

### Value beyond execution

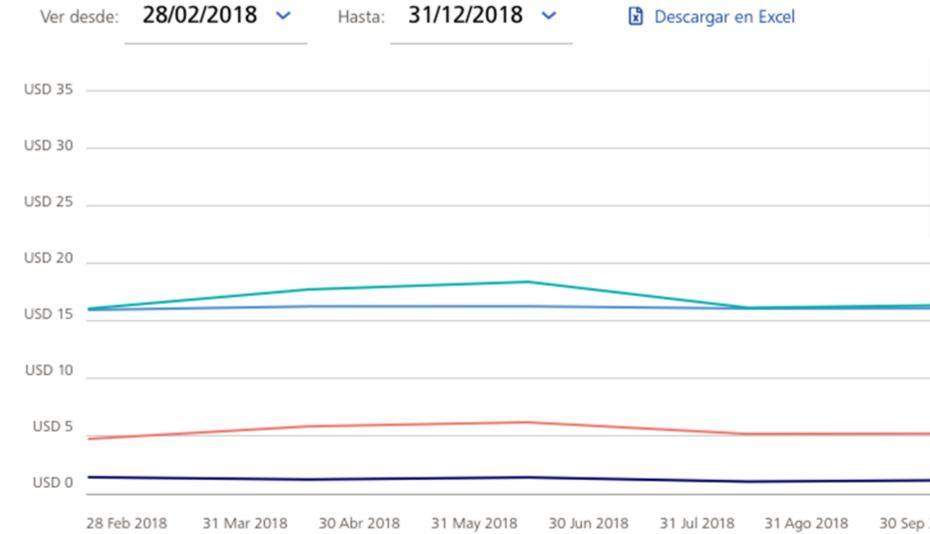
### **CHALLENGE**

- ·Build relationships
- •Get buy-in from other areas





### Evolución de los fondos



### Seleccione los fondos que quiera visualizar en el gráfico:

Mis fondos	Todos los fondos disponibles		
	Unidades:	Precio por unidad	Total en dólares:
	24,54	(dolar): 5,58	164,81
	Unidades:	Precio por unidad	Total en dólares:
	25.000	(dolar): 0,92	10.088,98
	Unidades:	Precio por unidad	Total en dólares:
	75.000	(dolar): 17,26	16.765,00
	Unidades:	Precio por unidad	Total en dólares:
	50.000	(dolar): 16,42	11.227,32
TOTAL	154.024,54		<b>USD 39.784</b> (\$1.51

Ver detalle de los fondos



### Value beyond execution

The biggest challenge of a project is not about building the solution.



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The biggest challenge of a project is not about building the solution.

- Develop conditions for project success
- Bridge gaps
- Facilitator



# Flexibility (Big picture thinking)

Flexibility
(Big picture thinking)

### CHALLENGE

Client and agency need to use different approaches





# Flexibility (Big picture thinking)

Flexibility is about moving together towards the same goal



# Flexibility (Big picture thinking)

### Flexibility is about moving together towards the same goal

- Process is not the problem. Problem is failure to look at the big picture.
- Success is not about integration. It is about not sacrificing quality.



Look for answers during the interview and in the proposal



### Are you ready to change your initial ideas?

- Provides value from the first meeting
- Challenges your assumptions, provides a different perspective



Are you ready to change your initial ideas?

### Understand what the solution entails

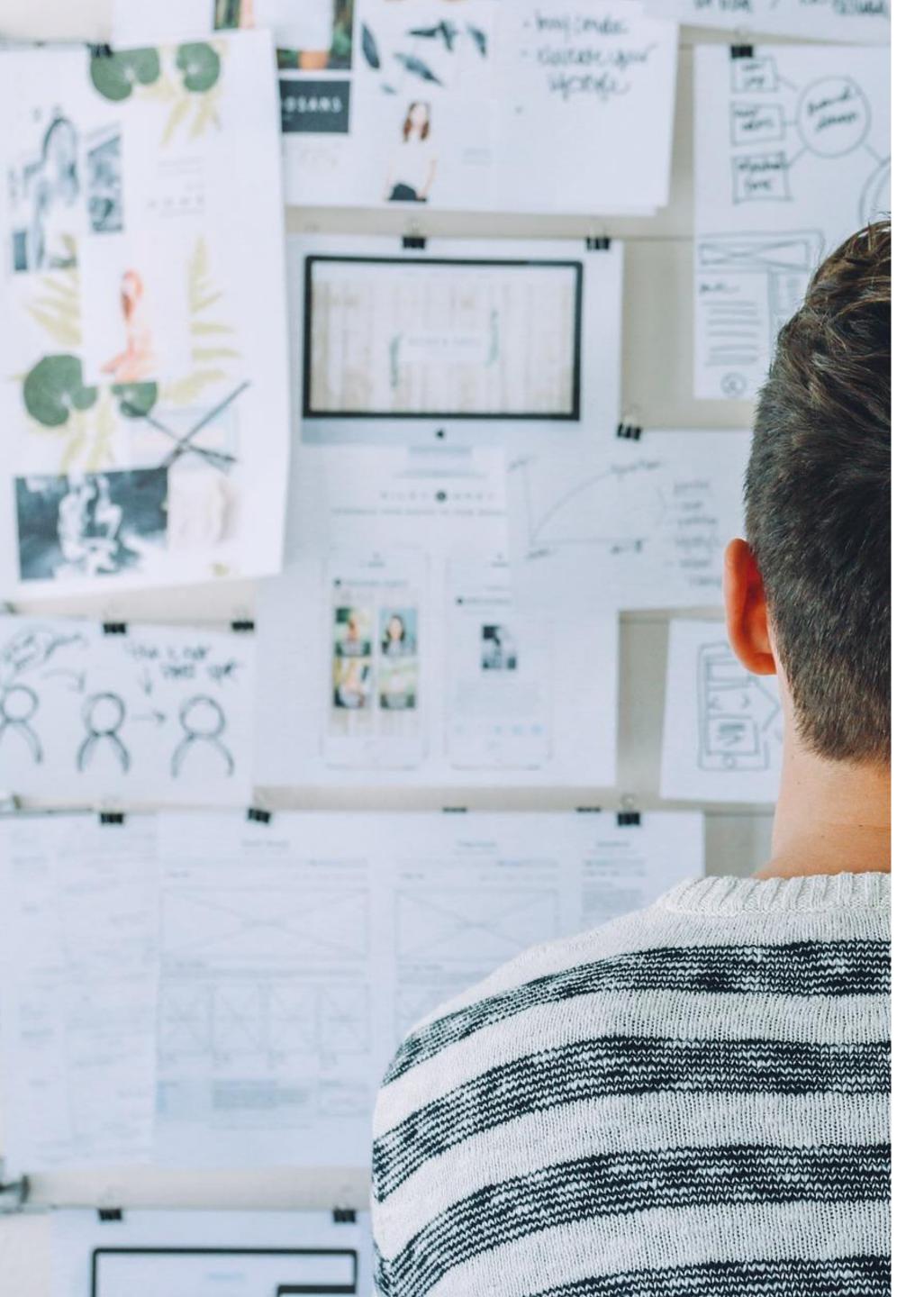
Listen for leadership



Are you ready to change your initial ideas?
Understand what the solution entails

### Aligns with your needs, not your process

- Do they look at the horizon or at the road?
- Do they think in terms of value or service?



# How to hire for strategy

- Partnership over vendorship
- Value beyond execution
- Flexibility (big picture thinking)

### Muchas gracias!

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