Aligning Teams with Choreography



Séamus Byrne | @seamusbyrne

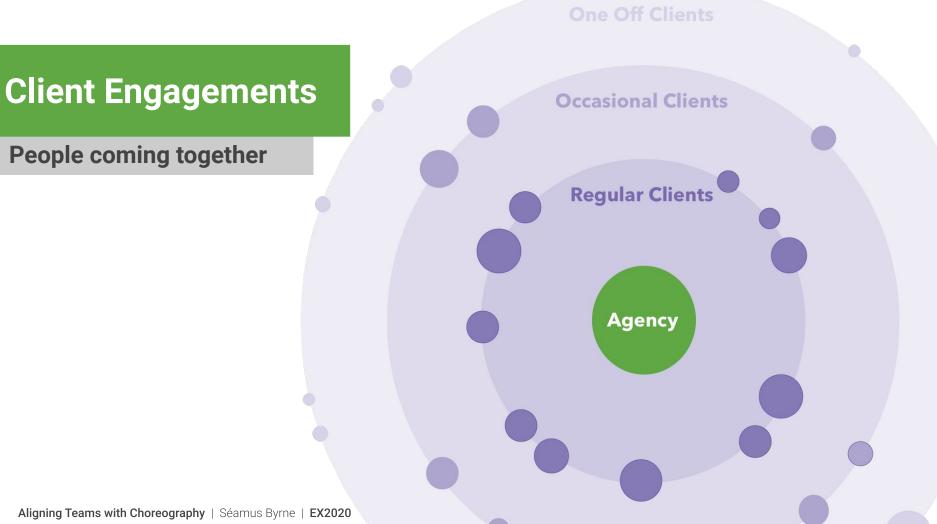


Hi I'm Séamus (Shay-mus)

Director of UX







No Two Teams are the Same!

Gel now or hell no?

Questions



- 1. What are the obstacles to inter-team integration?
- 2. How can we prevent engagement issues?
- 3. How can we empower teams to connect and collaborate better together?



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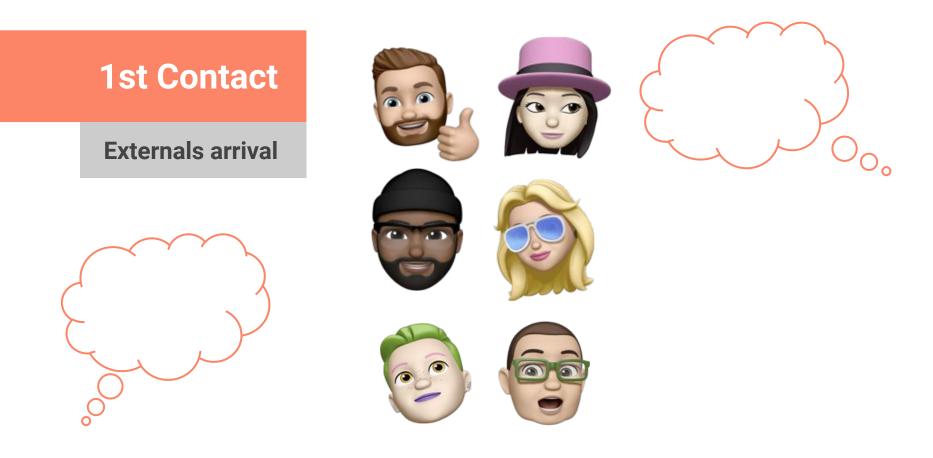
Unprepared Internal Teams

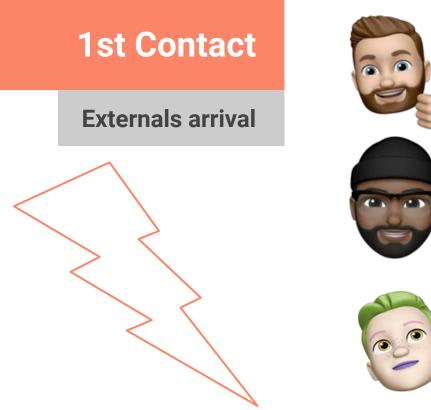


1st Contact

Externals arrival



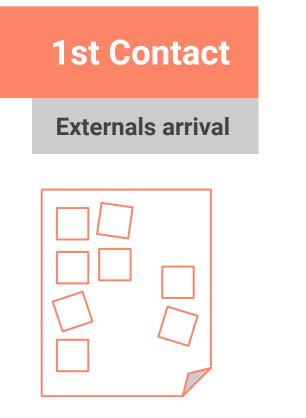




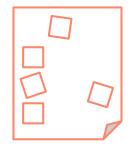
















Superiority









Superiority







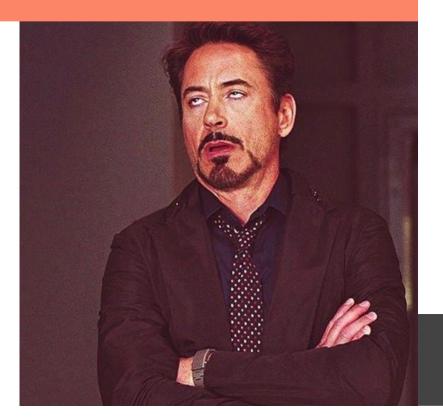
Superiority



Scepticism



It's Happening Again!



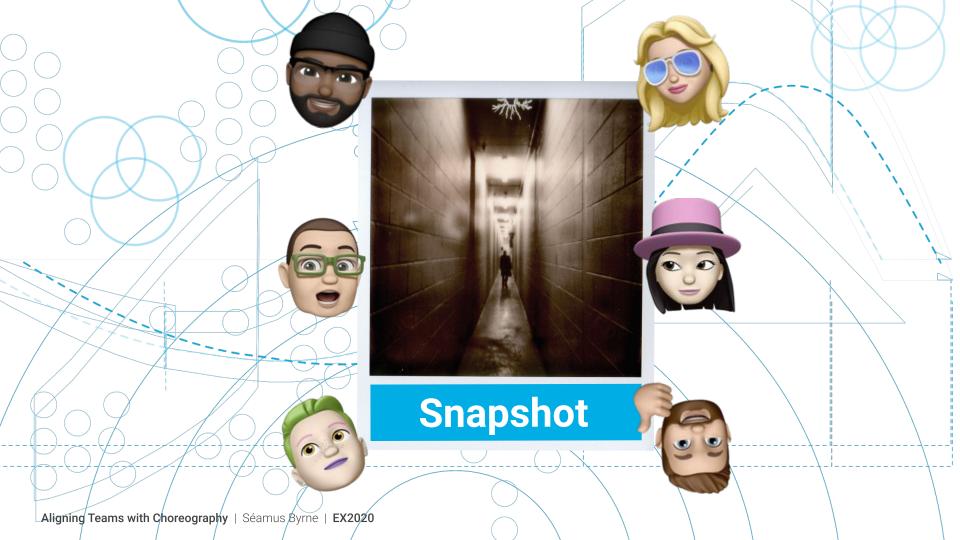


#Awkward

Agency Kept in the Dark

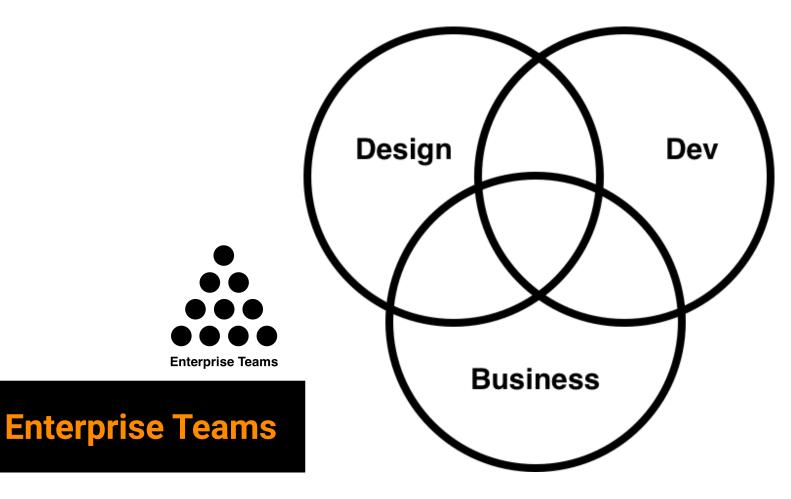


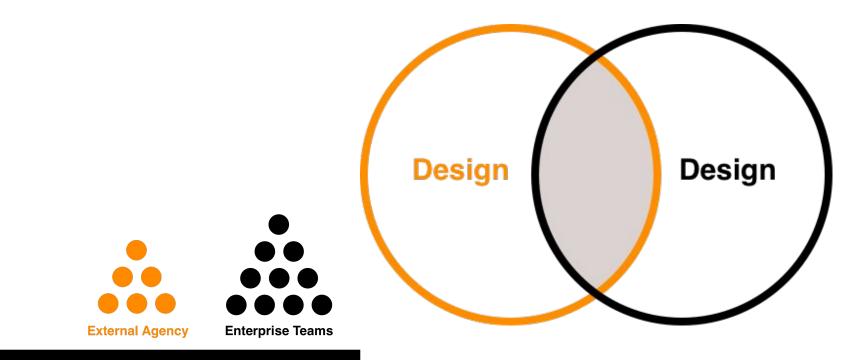




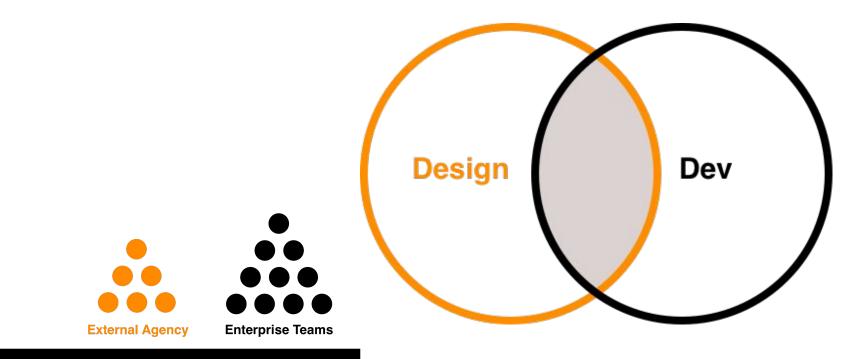
On the Job Scope Shifting



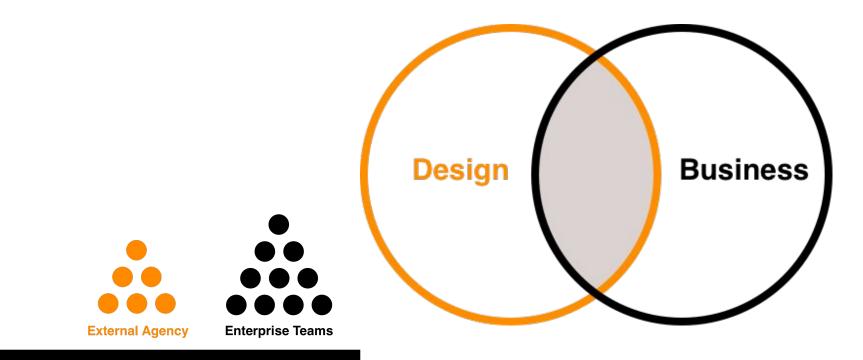




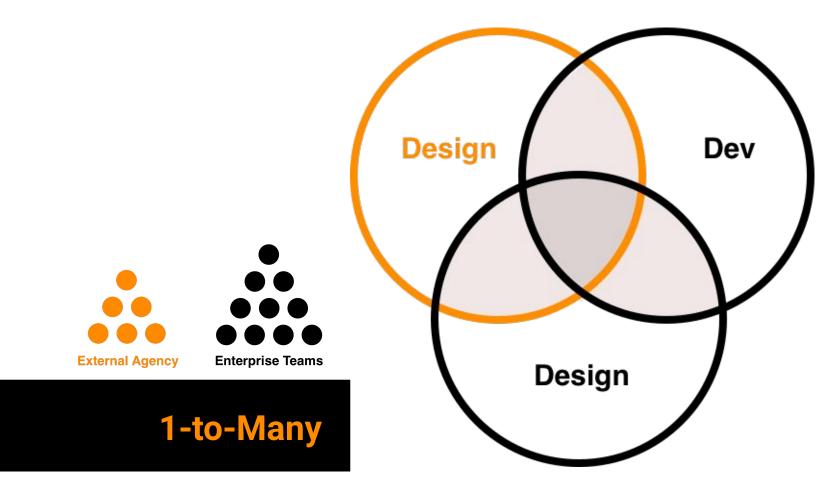
1-to-1 Engagements

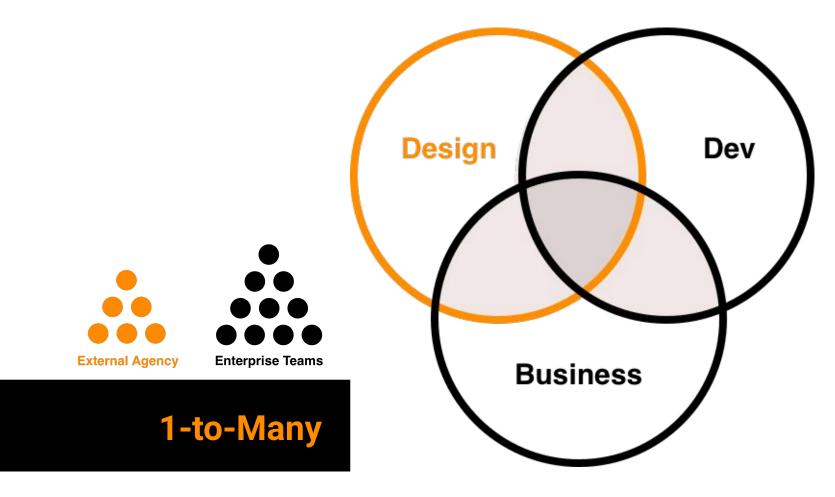


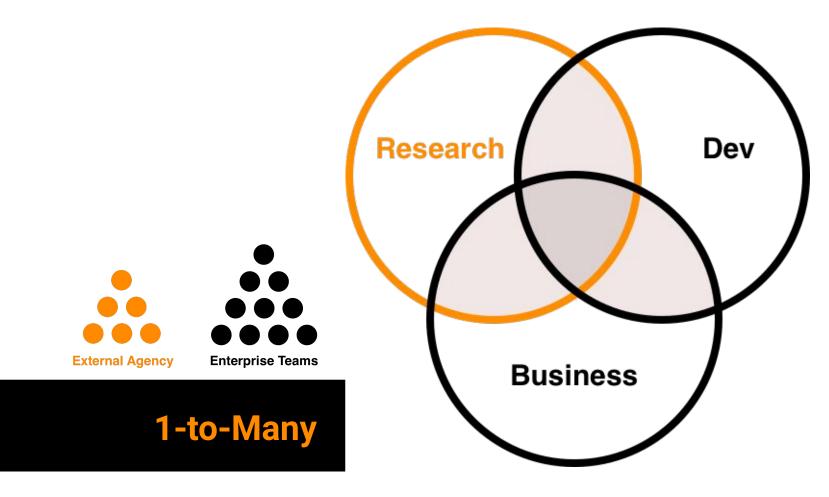
1-to-1 Engagements

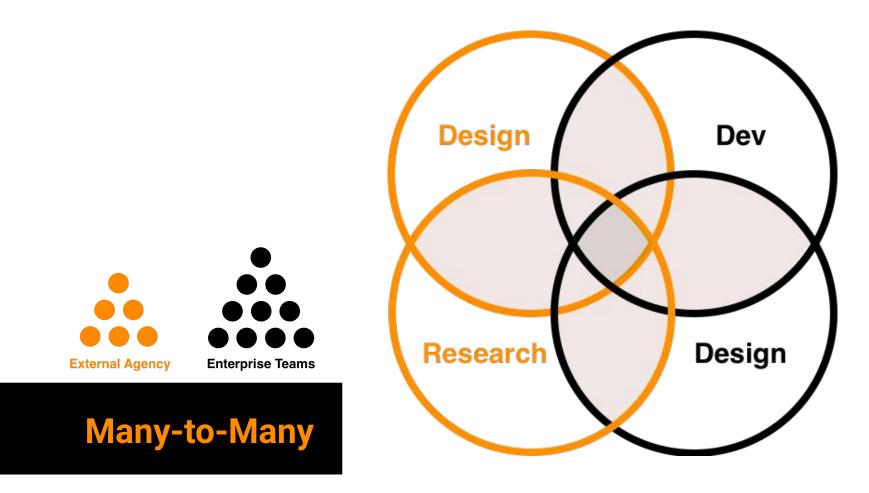


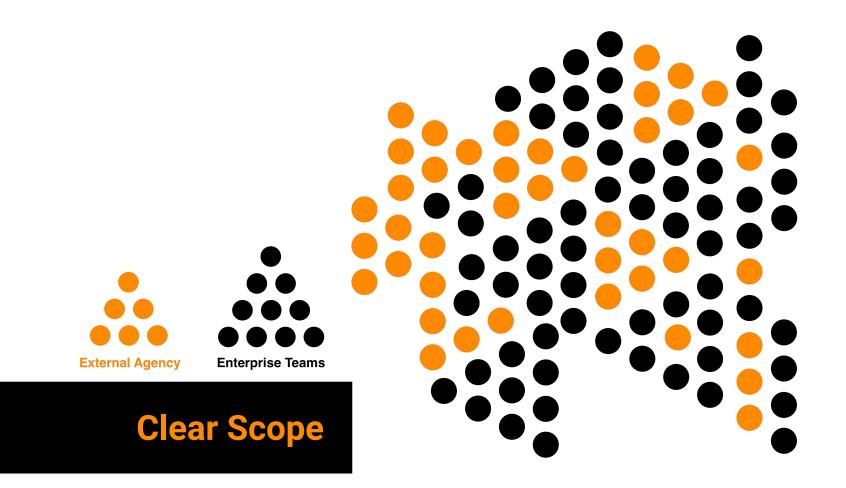
1-to-1 Engagements











Scope Creep

Dancing Monkey Culture

Obstacle #4



The Elephant in the Room

Support from Internal Team

Collaboration

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Loose-step Methods

Can the Dancing Monkey Salsa?

Questions



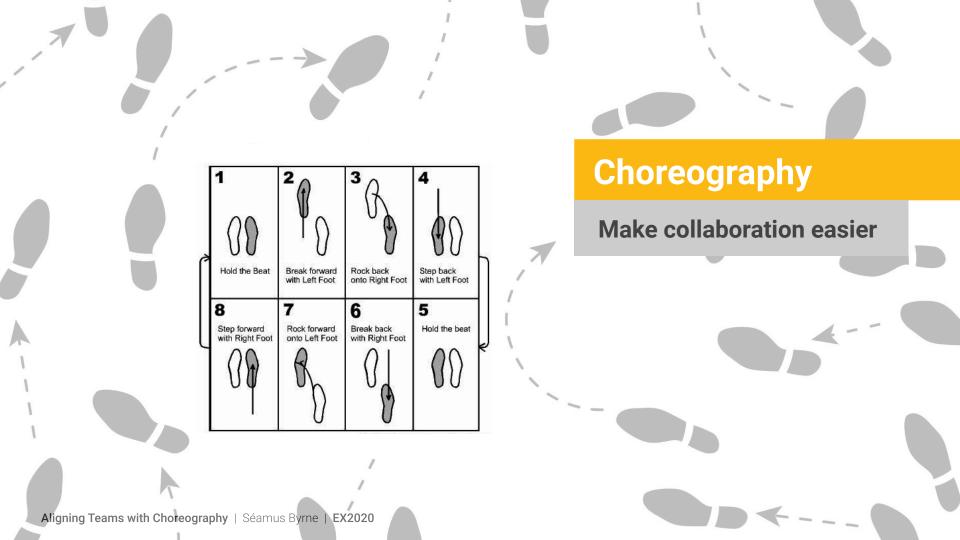
- 1. What are the obstacles to inter-team integration?
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Aligning Teams with Choreography It's just a jump to the left



Choreography is the art or practice of designing sequences of movements of physical bodies in which motion, form, or both are specified.

Choreograph korrə græf vb (Dancing) (*tr*) to compose the steps and dances for (a piece of music or ballet)



Elements of Choreography

_ _

- 1. Space
- 2. Time
- 3. People
- 4. Routine

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Team Alignment Canvas

Name of Enterprise:

Name of Agency:

1. Space

2. Time

Level of Zoom

At what level(s) in the organiation is the work to be applied? Organisation Business Model Brand Experience Service - Back of House Service - Front of House Product Line Product Experience Design System User Experience User Interface

Product / Service

What is the name of the product we are working on? Is it part of a wider product family? If so, name them. Does this engagement relate to a specific part of the product?

3. People

Teams and Roles

How many teams are dedicated to this project? Name them? How many people are dedicated to this project? Who are they? What are their roles? Who is/are the lead(s) on the team(s)? Who is in charge of onboarding team members from other teams?

Skills

What skills are required overall? Are the skills required associated with specific teams involved? Are there any skills gaps across the teams that will be needed?

RACI

Who is accountable for this project? Who is responsible? Who is consulted? Who is informed?

Product Development Cycle At what stage of the development cycle are we? Is this work part of a particular release or version?

Epics and Sprints

Which Roadmap does this work relate to? Which Theme(s) does this work relate to? Which Epic does this work relate to? Which Sprint(s) does this relate to?

Deadlines and Outcomes

What is the duration of this project? When is the project completion date? What are the expected outcomes when the project is completed?

4. Routine

Methodology

What approaches, processes and methods does each team use? Are there any differences in the methodologies across teams? If so, how can they be aligned?

Collaboration

How will the teams engage during this project? What style of collaboration is preferred? Which teams and people will be involved at different times?

Deliverables

What is the expected outputs from this project?



Organisation

Business Model

Brand Experience

Service (FOH / BOH)

Product Line

Product Experience

Design System

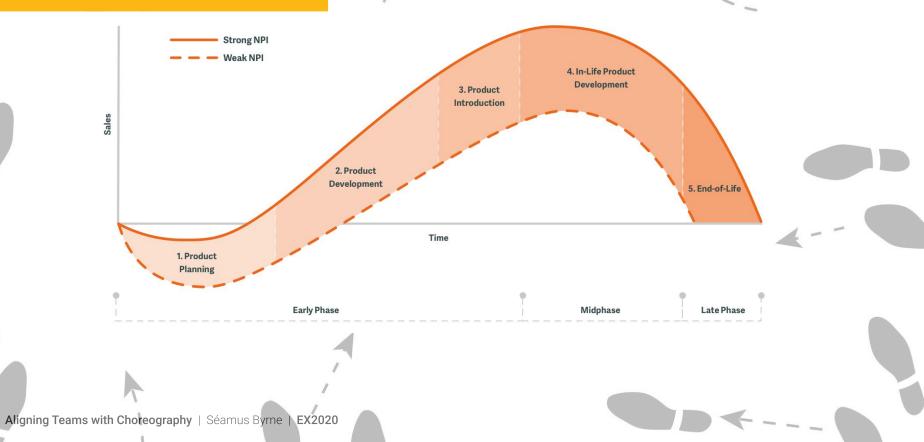
User Interface: Views, Elements, Interactions, Components

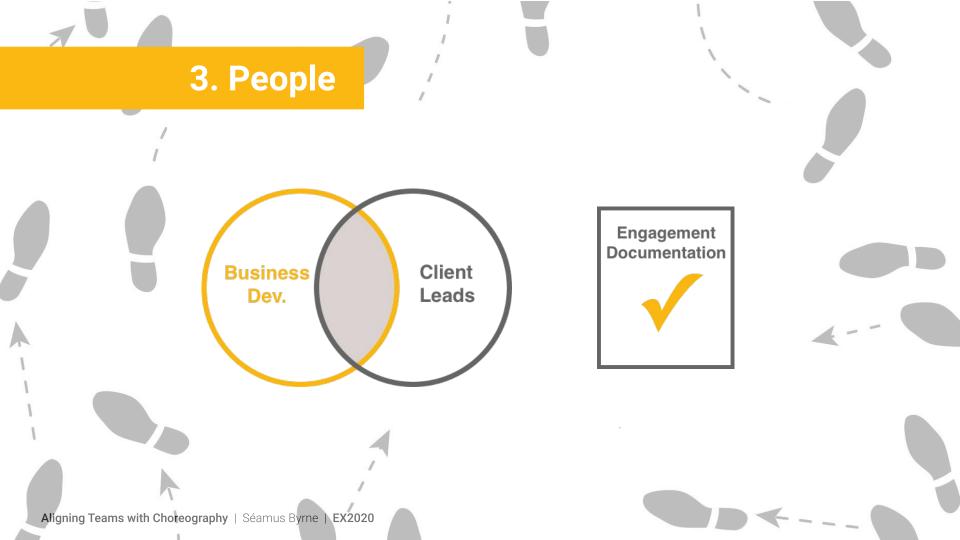
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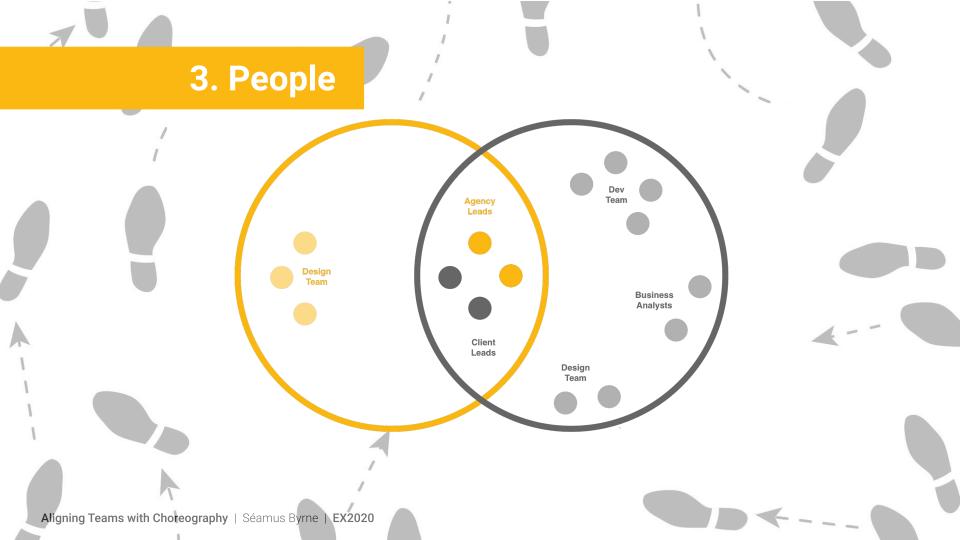
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4. Routine

Story #1

Story #2

Story #3

Sprint #1

Epic #1

Story #4

Sprint #2

Roadmap Q3

Theme #2

Story #7

Sprint #4

Story #5

Story #6

Sprint #3

Epic #2

Story #9

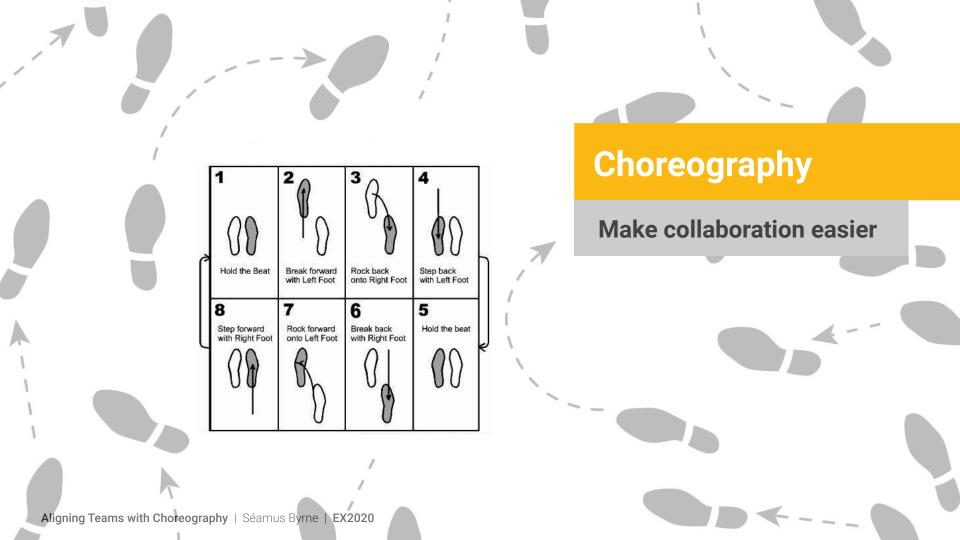
Sprint #6

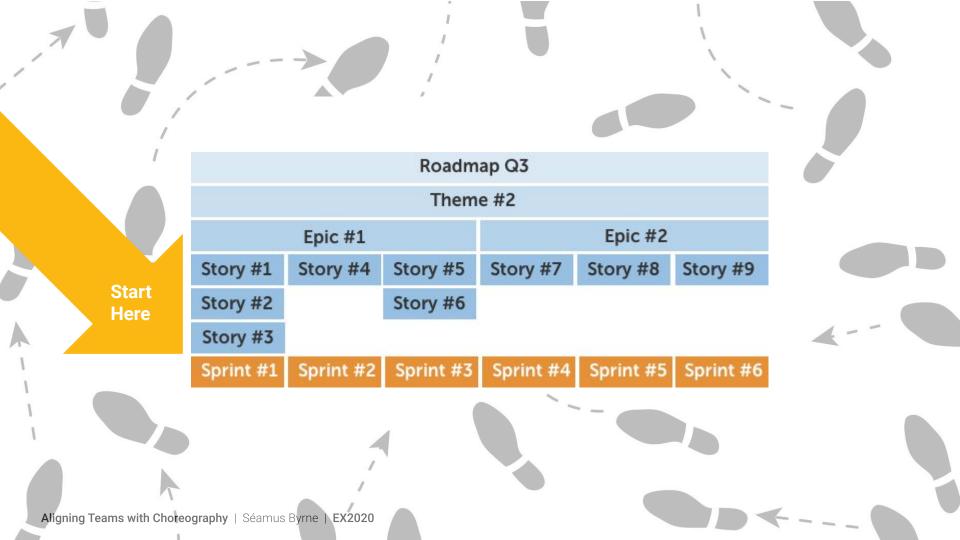
Story #8

Sprint #5

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The Champion

An Ideal Choreographer





- Onboarding
- Sensemaking
- Learning new routine



The 1st Rehearsal



- Informal "come together"
- Introductions
- Show your "moves"
- Inter-team building





- 1 week instead of 2 hours
- Aligns all of the teams
- Hone choreography
- Set up for success



Team Alignment Canvas

Name of Enterprise: Name of Agency: Project Title Date: **Team Alignment Canvas** Iteration: 1. Space 2. Time Level of Zoom Product Development Cycle At what stage of the development cycle are we? At what level(s) in the organiation is the work to be applied? Is this work part of a particular release or version? Organisation **Business Model** Brand Experience **Epics and Sprints** Service - Back of House Which Roadmap does this work relate to? Service - Front of House Which Theme(s) does this work relate to? Product Line Which Epic does this work relate to? Product Experience Which Sprint(s) does this relate to? Design System User Experience Deadlines and Outcomes User Interface What is the duration of this project? When is the project completion date? Product / Service What are the expected outcomes when the project is completed? What is the name of the product we are working on? Is it part of a wider product family? If so, name them. Does this engagement relate to a specific part of the product? 4. Routine 3. People Methodology Teams and Roles How many teams are dedicated to this project? Name them? What approaches, processes and methods does each team use? How many people are dedicated to this project? Who are they? Are there any differences in the methodologies across teams? What are their roles? If so, how can they be aligned? Who is/are the lead(s) on the team(s)? Who is in charge of onboarding team members from other teams? Collaboration How will the teams engage during this project? Skills What style of collaboration is preferred? Which teams and people will be involved at different times? What skills are required overall? Are the skills required associated with specific teams involved? Are there any skills gaps across the teams that will be needed? Deliverables What is the expected outputs from this project? RACI Who is accountable for this project? Who is responsible? Who is consulted? Who is informed?

Team Alignment Canvas by Séamus Byrne (seamusbyrne.net)

Clarifies project parameters

- Encourages onboarding
- Aligns inter-team processes
- Defines the collaboration
- Promotes Integration



If You See a Dancing Monkey?

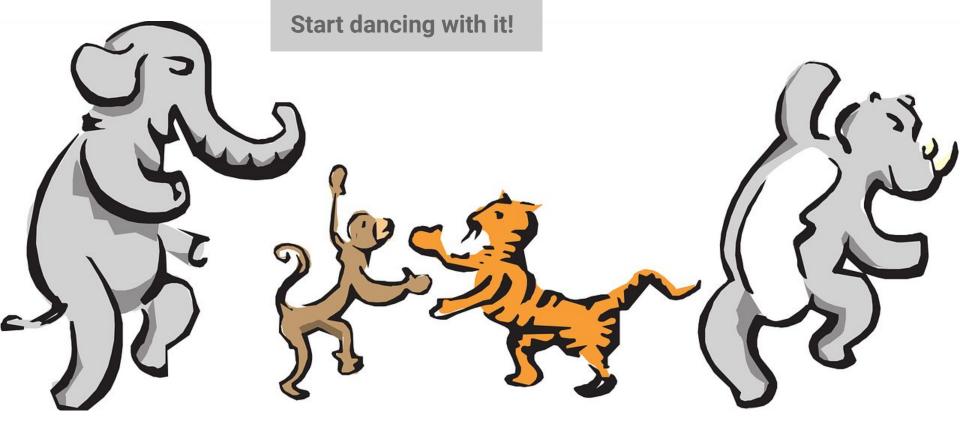


Image Credit: https://storage.needpix.com/rsynced_images/animals-44570_1280.png

Enterprise Experience by Rosenfeld

Go Raibh Maith Agaibh!

Séamus Byrne | @seamusbyrne | info@seamusbyrne.net



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